



ACCELA CITIZEN ACCESS PORTAL QUICK REFERENCE GUIDE

City of Conway, Arkansas - Planning & Development

1201 Oak Street • Conway, AR • 72032 • 501-450-6105 • www.cityofconway.org

ACCELA CITIZEN ACCESS PORTAL

All land use change, Development Review, Subdivision, and Easement/ROW abandonment requests are submitted via the Accela Citizen Access Portal

Existing user? Login

New user? Create an account.

Questions about what type of account to create? Call us!

Step 1: Click "Home"

Step 2: Click "Create an Application"

Step 3: Allow Pop-ups

Step 4: Accept Disclaimer and click "Continue Application"

[Home](#) | [Building](#) | [Planning](#)
[Dashboard](#) | [My Records](#) | [My Account](#) | [Advanced Search](#)

Select a Record Type

Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.

- ▶ Building Application
- ▼ Planning Application
 - Closing - Easements
 - Conditional Use
 - Development Review
 - Old Conway Historic Review
 - Rezoning
 - Subdivision - Major Prelim
 - Subdivision - Minor (0-4 Lots)
 - Subdivision - Major Final
 - Vacate ROW - Alley
 - Variance

Step 5: Select application type and click "Continue Application"

Step 1: Location & People > Location Information

* indicates a required field.

Address

* Street No.: Direction: * Street Name: Street Type:

Unit Type: Unit No.:

City: State: * Zip:

Step 6: Follow application steps 1 thru 5 beginning with locating property on the map or searching for an address

For further assistance contact the Planning & Development Department at 501-450-6105